FOR THE DISTRICT OF MASSACHUSETTS

: 04 12558 NMG

: COMPLAINT

ANSWER TO AMENDED

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CRAIG BUCK, KENNETH MICCICHE,

VALERIE L. PAWSON, CAROLINE MARSHALL-SMITH, WANDA MILLS, JEFF

GOLUMBUK, ANESIA KALAITZIDIS.

ATHANASE KARAGIORGOS, and

JENNIFER TSOUVRAKAS, on behalf of

themselves and others,

Plaintiffs,

- against -

ALASKA AIRLINES, AMERICAN
AIRLINES, CONTINENTAL AIRLINES,
DELTA AIR LINES, INC., NORTHWEST
AIRLINES, SOUTHWEST AIRLINES CO.,
d/b/a SOUTHWEST AIRLINES, CHINA
EASTERN AIRLINES CORP. LTD., CHINA
SOUTHERN AIRLINES CO. LTD., AER
LINGUS LIMITED, ALITALIA-LINEE
AEREE ITALIANE S.p.A., d/b/a ALITALIA

AIRLINES, BRITISH AIRWAYS, PLC, d/b/a BRITISH AIRWAYS, DEUTSCHE LUFTHANSA, A.G., d/b/a LUFTHANSA

AIRLINES, OLYMPIC AIRWAYS-

SERVICES, SA, d/b/a OLYMPIC AIRWAYS,

AIR TRANSPORT ASSOCIATION OF

AMERICA, INC., AIRLINES REPORTING

CORP., and the FEDERAL AVIATION

ADMINISTRATION,

Defendants.

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Defendant OLYMPIC AIRWAYS S.A. (incorrectly sued herein as "OLYMPIC AIRWAYS-SERVICES, SA, d/b/a OLYMPIC AIRWAYS" and hereinafter "OLYMPIC"), by its attorneys, Campbell, Campbell Edwards & Conroy PC and Condon & Forsyth LLP, answers

plaintiffs' Amended Complaint, Jury Claim and Request for Class Certification ("Amended Complaint") as follows:

- 1. Denies knowledge or information sufficient to form a belief as to the truth of the allegations in paragraphs 1, 2, 3 and 4 of the Amended Complaint to the extent they are directed at parties other than OLYMPIC. OLYMPIC specifically denies the allegations in paragraphs 1, 2, 3 and 4 of the Amended Complaint to the extent they are directed toward OLYMPIC or can be construed to assert a claim against OLYMPIC, and leaves all questions of law for the Court.
- 2. Denies knowledge or information sufficient to form a belief as to the truth of the allegations in paragraph 5 of the Amended Complaint to the extent that any response is required to plaintiffs' "definitions," and leaves all questions of law for the Court
- 3. Denies knowledge or information sufficient to form a belief as to the truth of the allegations in paragraphs 6-12 of the Amended Complaint to the extent they are directed at parties other than OLYMPIC. OLYMPIC specifically denies the allegations in paragraphs 6-12 of the Amended Complaint to the extent they are directed toward OLYMPIC or can be construed to assert a claim against OLYMPIC, but admits OLYMPIC collects certain taxes or fees which are then remitted to the appropriate governmental authorities, and leaves all questions of law for the Court.
- 4. Denies knowledge or information sufficient to form a belief as to the truth of the allegations in paragraphs 13-34 of the Amended Complaint.
- 5. Denies the allegations in paragraph 35 of the Amended Complaint except admits that OLYMPIC is a foreign corporation organized and existing under the laws Hellenic Republic of Greece with its principal place of business in Athens, Greece, that it maintained an office in the Commonwealth of Massachusetts and leaves all questions of law for the Court.

- 6. Denies knowledge or information sufficient to form a belief as to the truth of the allegations in paragraph 36(a)-(f) of the Amended Complaint and denies the allegations in paragraph 36(g) of the Amended Complaint.
- Denies knowledge or information sufficient to form a belief as to the truth of the 7. allegations in paragraphs 37, 38 and 39 of the Amended Complaint.
- 8. Denies knowledge or information sufficient to form a belief as to the truth of the allegations in paragraphs 40 and 41 of the Amended Complaint to the extent they are directed at parties other than OLYMPIC. OLYMPIC specifically denies the allegations in paragraphs 40 and 41 of the Amended Complaint to the extent they are directed toward OLYMPIC or can be construed to assert a claim against OLYMPIC, and leaves all questions of law for the Court.
- 9. Denies knowledge or information sufficient to form a belief as to the truth of the allegations in paragraphs 42, 43, 44, 45, 46 and 47 of the Amended Complaint.
- 10. Denies knowledge or information sufficient to form a belief as to the truth of the allegations in paragraph 48 of the Amended Complaint to the extent they are directed at parties other than OLYMPIC but admits that OLYMPIC was a participant of the Airlines Reporting Corporation.
- 11. Denies knowledge or information sufficient to form a belief as to the truth of the allegations in paragraphs 49-57 of the Amended Complaint, and leaves all questions of law for the Court.
- 12. Denies knowledge or information sufficient to form a belief as to the truth of the allegations in paragraphs 58, 59 and 60 of the Amended Complaint to the extent they are directed at parties other than OLYMPIC. OLYMPIC specifically denies the allegations in paragraphs 58, 59 and 60 of the Amended Complaint but admits that plaintiff JENNIFER TSOUVRAKAS was

issued a ticket for international air transportation on OLYMPIC on or about March 30, 1998, and the total fare for the international air transportation included certain taxes and fees.

- 13. Denies knowledge or information sufficient to form a belief as to the truth of the allegations in paragraphs 61, 62 and 63 of the Amended Complaint to the extent they are directed at parties other than OLYMPIC. OLYMPIC specifically denies the allegations in paragraphs 61, 62 and 63 of the Amended Complaint to the extent they are directed toward OLYMPIC or can be construed to assert a claim against OLYMPIC.
- 14. Denies knowledge or information sufficient to form a belief as to the truth of the allegations in paragraphs 64, 65, 66 and 67 of the Amended Complaint and leaves all questions of law for the Court.
- 15. Denies knowledge or information sufficient to form a belief as to the truth of the allegations in paragraphs 68 and 69 of the Amended Complaint to the extent they are directed at parties other than OLYMPIC. OLYMPIC specifically denies the allegations in paragraphs 68 and 69 of the Amended Complaint to the extent they are directed toward OLYMPIC or can be construed to assert a claim against OLYMPIC.
- 16. Denies knowledge or information sufficient to form a belief as to the truth of the allegations in paragraphs 70, 71, 72 and 73 of the Amended Complaint and leaves all questions of law for the Court.
- 17. Denies knowledge or information sufficient to form a belief as to the truth of the allegations in paragraphs 74, 75 and 76 of the Amended Complaint to the extent they are directed at parties other than OLYMPIC. OLYMPIC specifically denies the allegations in paragraphs 74, 75 and 76 of the Amended Complaint to the extent they are directed toward OLYMPIC or can be construed to assert a claim against OLYMPIC and leaves all questions of law for the Court.

- 18. Paragraph 77 is not an averment requiring a response but rather a request for relief.
- 19. Denies knowledge or information sufficient to form a belief as to the truth of the allegations in paragraphs 78-104 the Amended Complaint to the extent they are directed at parties other than OLYMPIC. OLYMPIC specifically denies the allegations in paragraph 78-104 of the Amended Complaint to the extent they are directed toward OLYMPIC or can be construed to assert a claim against OLYMPIC and leaves all questions of law for the Court.

AS TO REQUEST FOR CLASS CERTIFICATION

20. OLYMPIC denies the allegations contained in the Amended Complaint in that this matter can be certified as a class action jointly against all airline defendants or individually against any airline.

AS TO JURY CLAIM

21. OLYMPIC denies the allegations contained in the Amended Complaint demanding a jury trial.

AS AND FOR A FIRST AFFIRMATIVE DEFENSE

22. The Amended Complaint fails to state a claim against OLYMPIC upon which relief can be granted.

AS AND FOR A SECOND AFFIRMATIVE DEFENSE

23. The Class Representative fails to state a claim against OLYMPIC upon which relief can be granted.

AS AND FOR A THIRD AFFIRMATIVE DEFENSE

24. OLYMPIC is a "foreign state" as that term is defined in 28 U.S.C. § 1603 and, therefore, is entitled to all the rights, privileges, protections and defenses afforded by the Foreign Sovereign Immunities Act of 1976, Pub. L. 94-853, 90 Stat. 2891 codified at 28 U.S.C. §§ 1330, 1332, 1391 (f), 1441 (d) and 1602-1611.

AS AND FOR A FOURTH AFFIRMATIVE DEFENSE

25. The Court lacks personal jurisdiction over the person of OLYMPIC.

AS AND FOR A FIFTH AFFIRMATIVE DEFENSE

26. The Amended Complaint should be dismissed for improper service of process.

AS AND FOR A SIXTH AFFIRMATIVE DEFENSE

27. Plaintiffs' state law claims constitute a suit for recovery of an United States federal tax and are barred by 26 U.S.C. § 7422.

AS AND FOR A SEVENTH AFFIRMATIVE DEFENSE

28. Plaintiffs' claims against OLYMPIC are preempted by federal law, including the Federal Aviation Act of 1958 as amended (P.L. 5-726, 72 Stat. 731, formerly codified as 49 U.S.C. §1301 et seq. now recodified and incorporated into 49 U.S.C. § 40101 et seq.), and 49 U.S.C. § 41713.

AS AND FOR AN EIGHTH AFFIRMATIVE DEFENSE

29. Plaintiffs' are not entitled to the claimed refund as they have failed to comply with the relevant requirements or conditions precedent to obtain the claimed refund.

AS AND FOR A NINTH AFFIRMATIVE DEFENSE

30. Pursuant to its tariffs and contract of transportation, OLYMPIC is not liable to plaintiffs.

AS AND FOR A TENTH AFFIRMATIVE DEFENSE

31. OLYMPIC performed all of the terms and conditions of the contract between the parties, if any, which were to be performed by OLYMPIC, in accordance with such terms and conditions of contract.

AS AND FOR AN ELEVENTH AFFIRMATIVE DEFENSE

32. Plaintiffs' claims are barred by the relevant statute of limitations set forth by federal and Massachusetts law.

AS AND FOR A TWELFTH AFFIRMATIVE DEFENSE

33. No fiduciary relationship exists between OLYMPIC and plaintiffs.

AS AND FOR A THIRTEENTH AFFIRMATIVE DEFENSE

34. Plaintiffs' remedy, if any, for the claimed refunds of taxes/fees/charges is not properly against OLYMPIC but rather is against the governmental or non-governmental entity to whom the taxes/fees/charges were remitted.

AS AND FOR A FOURTEENTH AFFIRMATIVE DEFENSE

35. Plaintiffs' class action suit is not permitted under the Federal Rules of Civil Procedure.

WHEREFORE, defendant OLYMPIC AIRWAYS S.A. demands judgment dismissing the Amended Complaint in its entirety or, alternatively, judgment limiting their liability pursuant to the foregoing, together with costs and disbursements.

Dated: July 15, 2005

By: s/ Kathleen M. Guilfoyle Kathleen M. Guilfoyle, Esq. (BBO#546512) CAMPBELL CAMPBELL EDWARDS & CONROY, PC One Constitution Plaza Boston, Massachusetts 02129 (617) 241-3000

-and-

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Page 9 of 10

CERTIFICATE OF SERVICE

I hereby certify that on July 15, 2005, I served a copy of the Answer to Amend Complaint via electronic filing and first-class mail, postage prepaid, to the following counsel of record:

To: Evans J. Carter, Esq. HARGARVES, KARB, WILCOX & GALVANI, LLP 550 Cochituate Road - P.O. Box 966 Framingham, MA 01701-0966 (508) 620-0140 Attorneys for Plaintiffs

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